

5 October 2017

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Mr Ogilvie

Highland Hospice

Please accept our thanks once again for your continued support of the work of Highland Hospice.

It has been an exciting and busy year with the completion of the new Inpatient Unit which opened to patients in November last year and was officially opened by HRH The Earl of Inverness on 13th December.

The Unit has improved facilities to ensure that we provide the best care, services and training, throughout the Highlands. It comprises nine spacious single en-suite bedrooms and a three-bed room for those that prefer to share. Every bedroom has direct access to a terrace area for patients. There is space for family members to stay overnight with patients as well as the addition of two family rooms in the building.

We were also able to improve our Day Therapy Centre which now includes a large arts and crafts room, increased space for physiotherapy, reappointed communal areas and a beauty salon. For the first time, we have dedicated rooms for family support staff and counsellors to see patients and carers.

Elsewhere in the building, we were able to accommodate the local Macmillan and Marie Curie nursing services which will support partnership working between the three main providers of palliative care and support in the Highlands.

We are extremely grateful to you for supporting us through your generous donation. Please find enclosed our Annual Review and Autumn Newsletter 2017 highlighting achievements and forthcoming plans we have to develop palliative care in the Highlands.

Yours sincerely

Ruperta Melville

Trust Fundraiser

Please support your Highland Hospice

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